

TOWN OF PARRY SOUND
BOBBY ORR COMMUNITY CENTRE
COVID-19 Ice Surface Protocol

The health and safety of our customers and employees is our number one priority. When the Bobby Orr Community Centre opens, it will be operating under several strict safety precautions and with limited services.

The following protocols have been developed to reduce the risk of transmission of COVID-19 among our customers and employees. The municipality has been working closely with the Ontario Hockey Federation, Hockey Canada, Ontario Recreation Facilities Association and the North Bay – Parry Sound District Health Unit to implement best practices and return to play guidelines to ensure the safety of all in our facility.

There are a few things that will be done differently, with COVID-19 safety protocols in place, and we would like all facility customers to be aware of these prior to your first visit back to the BOCC. Please become familiar with these protocols prior to your first visit. It is essential that customers take these policies and precautions seriously to support a safe and healthy experience for everyone.

Safety Precautions

- All persons entering the Bobby Orr Community Centre must wear a face covering that securely covers the nose mouth and chin as required under the Provincial mask by-law.
- Persons who are engaged in on ice activity are exempt from wearing a mask while on the ice and participating in an on-ice activity.
- Physical distancing of 2 meters is always required
- Ensure you wash or sanitize your hands upon arrival and often throughout your day
- Be advised that all persons will be required to screen for COVID-19 symptoms before being allowed into a facility
- Surfaces and other high touch points will be cleaned and disinfected frequently by facility staff
- Town of Parry Sound employees will have appropriate training and protective equipment for their work environment and actively self screen before entering the facility

Ice Bookings

- Must be done in advance via: april@townofparrysound.com or bweiler@townofparrysound.com
- Each 1-hour booking is 50 minutes and includes a 10-minute flood.
- Bookings must adhere to all Provincial restrictions at the time of facility usage. Stage 3 legislation states the following:
 - Sports may only be practiced or played “if they do not allow for physical contact between players/participants or if they have been modified to avoid physical contact between players”.
 - Leagues must contain no more than 50 participants total. If participants in a league exceed 50, the league may divide into smaller groups of no more than 50. Players are not yet permitted to play against players outside of their league or group.

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- All patrons will be required to complete screening for COVID-19 symptoms prior to entering the facility.
- If applicable, groups must follow the appropriate governing body's (Ontario Hockey Association, Skate Canada, Canadian Adult Recreational Hockey Association) return to play guidelines.
- Drop in programming (i.e. Public Skating, Parent & Tot) is not available until further notice.

Before You Arrive

- Main entrance doors are for entering the facility only.
- Main entrance doors will always remain closed. Please call the number posted on the door 15 minutes prior to rental time for staff to let your group inside.
- Dressing rooms will be available for skates on/off only. Please come dressed "rink" ready. Showers will not be available for use at this time.
- It is strongly encouraged to have the coach/manager/organizer assemble the entire team or group and have them enter together.
 - No individuals, teams or groups will be allowed to enter earlier than 15 minutes before rental time to help minimize rental overlap.
 - Water bottles should be filled in advance and are not to be shared among persons.

Please Be Aware

- All patrons will be required to screen themselves actively via questionnaire and passively via signage for COVID-19 symptoms before being allowed into a facility
- No more than 24 participants will be allowed on the ice at once
- No spitting in the building, on the ice or in the player boxes. If there are issues, rental privileges will be revoked
- The players' benches will be open for use. It is suggested that they are only accessed by rentals who are playing games. Players benches will be sanitized by staff between each rental.
- General areas of the facility will have limited access and customers must be respectful of limits and directional markings
- Warmups will not be allowed inside the facility or in the parking lot under any circumstances
- Concessions will remain closed
- Use of lobby washrooms will be limited

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Spectators

- 1 spectator per participant will be allowed entry to the facility.
- Groups should look to minimize the number of spectators where possible and communicate accordingly to all participants in advance
- Spectators will be asked to view the rink from the ice surface stands only, and to not interfere with any traffic of participants entering or exiting the ice surface
- Spectators must always maintain a 2-meter physical distance from one another
- Spectators must leave the facility immediately following the ice rental to the parking lot via the side exit door, with signage indicating “Spectator Exit”
- Spectators are not permitted to congregate in the facility post rental. They must wait outside for their child/participant.

Following Your Rental/Activity

- Players/participants will be provided a maximum of 15 minutes post rental in the change rooms. It is very important that they exit the facility as soon as possible to allow staff to disinfect the facility as necessary prior to the next group occupying the space.
- Please leave the dressing rooms as clean as possible post use, so staff can disinfect quickly to allow for the next group to access the room.
- Please proceed out of the facility, as directed by staff, and proceed to your vehicle.
- To exit the facility post use from dressing room 1 – 5, please use the exit via the side door, with signage indicating “Player Exit”
- To exit the facility post use from dressing room 6 – 8, please use the exit via the alley door, with signage indicating “Player Exit”
- There is no gathering permitted in the parking lot, post rental.